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PATENT AND TRADEMARK OFFICE**

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Patent Public Advisory Committee Quarterly Meeting

Quality Metrics

Martin Rater

Acting Director, Office of Patent Quality Assurance

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OPQA Review Program

- 6,600 random reviews conducted using the Master Review Form (MRF) so far in FY17
 - Projected 18,000 by end of FY
- FY17Q1 focus was on consistency of applying review standards and synthesizing volume of data points collected
 - Approximately 275 review questions/items in MRF

Quality Metrics

- Master Review Form
 - Correctness (Compliance)
 - Identified metrics and established targets for FY17
 - Clarity
 - Under development
- Quality Index Reporting
- External Perceptions

Quality Metric Targets (Correctness)

| Metric | Target |
|--------------|----------|
| 35 USC § 101 | 93 – 98% |
| 35 USC § 102 | 90 – 95% |
| 35 USC § 103 | 88 – 93% |
| 35 USC § 112 | 87 – 92% |

Next Steps

- Defining and publishing Clarity metrics/targets for the beginning of FY18
- Updating and publishing Compliance metrics/targets for the beginning of FY18
- External dashboards and access to data
- Linkage of quality findings to:
 - Examination time analysis study
 - Clarity of record pilot
 - Case studies
 - Examiner training efforts
 - Big Data explorations

Questions and Comments

Martin Rater

Acting Director, Office of Patent Quality Assurance

(571) 272-5966

Martin.Rater@USPTO.GOV

